



CITY OF LAREDO

9-1-1 REGIONAL ADMINISTRATION



RE: Physical Address for 9-1-1 Database

Dear Resident and/or Business,

We are in the process of verifying physical addresses in Webb County to match its corresponding telephone number in the 9-1-1 database. Our records indicate that you have yet to register your location in order to obtain a physical address. The 10-digit telephone number we are referring to in need of a corresponding address can be found beneath the recipient's name on the envelope. The 9-1-1 database is comprised of all the telephone numbers in Webb County with their corresponding physical addresses. If you have telephone service, it is important that the physical address of the telephone is in the 9-1-1 database.

Your physical address is an essential element of 9-1-1 which helps route calls to the proper 9-1-1 call center and provides the call center pertinent information such as your physical location. Agencies such as police, fire, and ambulance service need a physical location so that they may properly respond to an emergency. Without a physical address it may take these responding entities longer to respond to an emergency.

We ask that you fill out the E911 Address Application and submit it to:

Outside city limits

Webb County Planning Department
1110 Washington St
Ste 302
Laredo, TX 78042
Ph: (956) 523-4100
Fax: (956) 523-5008

Within city limits

City of Laredo Planning Department
1120 San Bernardo Ave
PO Box 579
Laredo, TX 78042
Ph: (956) 794-1613
Fax: (956) 794-1624

Thank you for your attention to this urgent request. Should you have any questions or require clarification, please feel free to contact me. And if possible, once you have registered your location and receive an address, or in the case that you currently have one, please notify me.

Sincerely,

Luis Ortiz III
Database Clerk
City of Laredo 9-1-1 Regional Administration
912 Matamoros St
Laredo, TX 78042
(956) 794-1792 Mon. thru Fri. 8AM – 5PM
lortiz@ci.laredo.tx.us